

## **Information on processing of personal data at TRAINLOG s.r.o.**

To whom it may concern,

the company **TRAINLOG s.r.o.**, with registered office at Kaštanová 2030/6, Mariánské Hory, 709 00 Ostrava, ID No.: 29463025, registered in the Commercial Register maintained by the Regional Court in Ostrava, Section C 55546 (the “**Company**“) as the controller of personal data, hereby informs you pursuant to Article 13 et seq. of the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (“**GDPR**“) about personal data processed by the Company.

### **What personal information do we process?**

The Company process the following personal data of representatives of its business partners and business partners who are not legal entities: academic title, name, surname, phone number, email address, work position/function, name and contact information of legal entity represented by the person, identification number, tax ID number, number of the bank account, business name and address of the registered office.

The Company process the following personal data of visitors of the Company’s website [www.trainlog.cz](http://www.trainlog.cz) who contacted the Company via the contact form on the website: name, surname and email address.

### **What is the legal basis for processing of the personal data?**

The Company process the above mentioned personal data because it is necessary for the fulfilment of rights and duties arising from agreements between you and the Company, because you provided your personal data to the Company on a voluntarily, i.e. based on your consent, respectively for the purposes of the Company’s legitimate interests for marketing purposes (e.g. because we would like to send you season’s greetings). Personal data which you provide us via contact form on our website we process for the purpose to contact you and to answer to your message.

### **Do we transfer your personal data to someone?**

If such an obligation arises from legal regulations, the Company will provide your personal data to the extent specified by these generally binding legal regulations. Otherwise, the Company will not provide your personal data to anyone, nor will it pass it on to third countries or international organizations.

### **How long do we store your personal data?**

The Company stores personal data for the duration of the business relationship and after the end of the business relationship for the period prescribed by law regulations, e.g. in order to defend our rights or to comply with our legal obligations. We store the personal data that you provide to us via the contact form on our website for the time necessary to process your inquiry.

### **What are your legal rights?**

The Company hereby informs all data subjects which may be affected about the right to:

- (i) request access to the processed personal data,
- (ii) rectification or erasure (the right to be forgotten) and restriction of personal data,
- (iii) object to processing and
- (iv) data portability.

You can exercise your rights with the Company at the contact email address [nemcik@trainlog.cz](mailto:nemcik@trainlog.cz).

You have also the right to lodge a complaint at any time with the supervisory authority with regard to the processing of personal data by the Company, namely, you have the right to:

- a) seek redressal of the situation which is contrary to the law in particular by suspending or stopping the handling of personal data, their repair, addition or removal,
- b) contact the Office for Personal Data Protection in the case of the above suspect or refusal to redress the situation which is contrary to the law.

The complaint may be lodged with the supervisory authority, the Office for Personal Data Protection, with its registered office at Pplk. Sochora 27, 170 00 Praha 7, [www.uouu.cz](http://www.uouu.cz), email: [posta@uouu.cz](mailto:posta@uouu.cz).

**Do you have to provided us with your personal data?**

You are not obliged to provide us with your personal data. However, we are unable to negotiate and enter into agreement without you giving us your personal data. Therefore, the provision of your personal data has a contractual basis, and we will be happy if you decide to rely on our more than 20 years of experience with freight transport and logistics and work with us.